



## Data Protection

The purpose of the [RicaWatch](#) consumer research panel is to help [Rica](#), a UK charity, carry out a variety of research projects. The panel currently consists of over 700 older people, people with long term health conditions, and disabled people of all ages.

Our research depends on securing funding for each project, which makes it difficult to predict how much work any one particular panel member will carry out. Research work that Rica has carried out in the past has included:

- mystery shopping
- product testing
- expert assessments
- surveys
- interviews, focus groups and consultations

To make sure we select people with the appropriate knowledge for specific projects, it's necessary for Rica to collect detailed personal information about you and the products and services you use. Rica will only contact you about research when it becomes available in your area and if it's appropriate. We will not include you in projects without your consent.

We will check the information we hold every two years. You are free to leave the panel at any time; please contact us by email or phone call. If Rica decides to close the RicaWatch panel for any reason, we will notify you of this and information held about you will be securely disposed of.

**Under the Data Protection Act 1998, Rica is obliged to ensure that information held about you is kept secure. We know that privacy matters to you so the information you have provided to us will be treated with the strictest confidence and will not be shared with anyone outside Rica.**

**You are free to request to see information held about you at any time. Please contact Rica, G03, The Wenlock, 50-52 Wharf Road, London N1 7EU Telephone: 020 7427 2460 Email: [mail@rica.org.uk](mailto:mail@rica.org.uk)**

**For more information, see: [www.rica.org.uk](http://www.rica.org.uk)**